IMPACT BULLETIN
You talked we listened

March 2016
SHAPING THE HOUSING SERVICE

We are very grateful that you tell us your views on a wide range of subjects

- Fencing
- Repairs Appointments
- Parking Improvements
- Rent Arrears
- Welfare Reform
- Housing Fraud
- Wolverhampton Homes Values
- Allocations
- Digital
- Anti Social behaviour
- Youth Zone
- Universal Credit
- Saving Money

www.wolverhamptonhomes.org.uk
YOUR involvement has had a MAJOR impact for hundreds of tenants, in particular through:

LEAP
ENERGY EFFICIENCY
BUILDING MORE HOMES
1. Learning Employment Achievement programme (LEAP) helping tenants get into work since 2011

- Numbers of tenants helped by LEAP
  - 186 8 Week Placements
  - 94 12 Month Apprenticeships
  - 85 Full Time Employees
2. Over the years you’ve told us that energy bills are a real worry. We’ve listened and improving energy efficiency and helping tenants get the best deal is a top priority for WHomes.

- We’ve introduced **472 households so far** to Community Switch

- Biggest annual saving of **£864**

- Combining all savings from 472 households comes to just under **£40,000** off your bills!
2. Reducing Energy Bills

• We’ve also invested energy efficiency measures in over 20,000 Homes.

  • More energy efficient homes means YOU use LESS energy so your bills are lower

  • Tenants are likely to save around £125 up to £260* on bills per year (depending on improvements made)

*indicative savings
3. **You** want more council housing in Wolverhampton... more homes are now being built.

**In all – up to 400 new Council Homes over the next 4-5 years.**

- 40 New Council homes in Thompson Avenue already completed.
- A small programme of about 20 homes a year mostly bungalows on ex garage and infill sites.
- Major developments at Showell Road, & off Great Bricklin Street- behind Sainsbury’s – about a third is Council housing.
You talked, we listened.

Thank You